

التاريخ: / /

وحدة شكاوي العملاء Customer Complaints Unit

Date: / /

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Complaints Unit will respond to the complainer within 15 business الرد على الشكوى المقدمة من العميل في خلال 15 يوم عمل من تاريخ ورود ولايخ ورود الشكوى المقدمة من العميل في خلال 15 يوم عمل من تاريخ ورود الشكوى المقدمة الشكاوي المعمل نسخة منها . a copy of the complaint. Signature:	hereby declare that the information given above, and in ar apporting documentation or other evidence, is accurate, reliable ar amplete; and I concur that I will be fully liable if otherwise. I furtherwise I will be fully liable has not been brought before the burts or any similar legal or regulatory authority. I acknowledge the shall not have the right to take any other action where I reach a greement with the bank on corrective measures and after the bank on plementation of such measures. Moreover I undertake not submit any complaints to the Central Bank of Kuwait in this regards.	ny أن جميع المعلومات والمستندات المقدمة والمبنية أعلاه صحيحة ومطابقة المعلومات كما أقر بأن جميع المعلومات كما أقر بأن القدم واقع، وأتحمل المسؤولية الكاملة عن عدم صحة هذه المعلومات كما أقر بأن المعلومات كما أقر بأن وضوع الشكوى غير منظور أمام القضاء وألتزم بعدم أحقيتي في اتخاذ أي إجراء خر في حالة الإتفاق مع البنك على إجراء تصحيحي لموضوع الشكوى وتمام تنفيذ المعلوم بنك لهذا الأجراء وألتزم أيضا بعدم إعادة تقديم أي شكوى لبنك الكويت المركزي لن ذات الموضوع.
alays from the date receving the complaint. التوقيع:		
	days from the date receving the complaint. In case of the personal complaint, the client shall be handled a copy of the complaint.	يتم الرد على الشاعوى الشاعة من العميل في خارل 13 يوم عمل من داريخ ورود الشكوى إلى وحدة الشكاوي في حال تقديم الشكوى شخصياً يتم تسليم العميل نسخة منها .
تم استلام نسخة بتاريخ: / / / Copy received Date: / /	Signature:	التوقيع:
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